

Getting It Right Workshop

Inclusive Emergency Management Panel

June 8, 2017, 1:40 – 2:55 pm

Sacramento, CA.

City of Richmond's Journey

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City of Richmond's Journey OR *"From Here to Eternity!"*

Will talk about our City's journey -

- ▶ Challenges along the way
- ▶ Our 5 step Plan of Action
- ▶ Lessons Learned & available resources

Where we Started

- ▶ Geographic location – San Francisco Bay
 - ▶ Diverse community 110,000 population
 - ▶ Major refineries & Businesses
- ▶ Robust Plans, Training and Response
 - ▶ HazMat Plans, Evacuation Action Plans
- ▶ Emergency Response MOU's with neighboring jurisdictions, NGO's, Industry and more

What we Didn't Know Across the Nation

- ▶ 2005 Hurricane Deployment – 3 Category 5 hurricanes - Katrina, Rita & Wilma– wake up call!
- ▶ National After Action Reports
 - ▶ Attention Shelters
 - ▶ Lessons learned
 - ▶ What went wrong
 - ▶ Vowed “Not on my Watch!”

Realization:

- ▶ Needed to build collaborative relationships
- ▶ Ask the tough questions – AND
- ▶ Be willing to make the changes that needed to be made
- ▶ **WITH TOP LEVEL SUPPORT and
CONTINUOUS COLLABORATION for
Improvement**

What We Needed To Do

1. Needs/Resources Assessments, gap analysis
2. Build Collaboration - Work Group
3. Develop Action Items Matrix
4. Develop Plans addressing needs assessment
5. Continually review/revise plans

Step 1: Needs/Resource Assessments

- ▶ Developed and distributed questionnaires to
 - ▶ EVERYONE who would help
- ▶ Offered emergency kits to all who completed
- ▶ Distributed them widely at Community Events
 - ▶ Block Parties – Cal. Autism Foundation
 - ▶ Schools
 - ▶ Recreation Centers
 - ▶ Churches

Step 1: Questionnaire Results (Con't)

- Needs Assessment Greatest Concerns
 1. Security/Safety
 2. Vital Medications
 3. Family/Caregiver
 4. Transportation

Step 1: Questionnaire Results (Con't)

Resource Assessment - What is Available?

- ▶ What is needed (gaps) & roadblocks?
 - ▶ Transportation
 - ▶ Communications
 - ▶ Supplies

* RESULTS HELPED BUILD WORKGROUP
TASKS

Step 2: Develop Work Groups for Collaboration and improvement

- ▶ Over 95 people – 65 agencies
- ▶ Met quarterly
- ▶ Continuous sharing of information, resources and challenges

Step 2: Work Groups Mission (Con't)

- ▶ 1. Build Relationships to strengthen our community before the next disaster
- ▶ 2. To Open dialogue with and including People with Disabilities, the elderly, their caregivers and Service Organizations with ALL efforts
- ▶ 3. To improve and enhance emergency plans for all, and
- ▶ 4. To help the most vulnerable of our population prepare to help themselves

Step 2: Work Groups Special Focus (Con't)

- ▶ 5 Separate Working Sub-Committees:

1. Disaster Planning
2. Education & Training
3. Hospital/Mass Care
4. Site Evaluations/Shelters
5. Transportation

Step 2: Work Group Efforts (Con't)

- ▶ Revised emergency plans PWD AFN Annex
- ▶ Distributed 70 NOAA Alert Radios
- ▶ Distributed over 3,500 emergency kits
- ▶ Developed and distributed “Vial of Life”
- ▶ Developed Community Preparedness Packets
- ▶ Conducted two Disaster Readiness Summits

Step 3: Developed Action Matrix

- ▶ Based on FEMA ADA Toolkit for Local Government for Emergency Management & Shelters:
 - ▶ Action Item Description
 - ▶ Person Responsible
 - ▶ Collaboration with persons/agencies
 - ▶ Action to be taken
 - ▶ Timelines - Accountability

Step 3: Action Items Matrix (Con't)

Divided Tasks into 8 Categories:

1. Needs Assessment
2. Shelter Operations
3. Shelter Plans & Procedures Efforts
4. Resources & Procedures (Shelters)

Step 3: Action Items Matrix (Con't)

- 5. Medical Planning/Social Services
- 6. Emergency Notification/Evacuation
- 7. Transportation
- 8. Public Outreach

Step 4: Developed Mass Care & Shelter Annex

- ▶ Researched best practices (Katrina, etc.)
- ▶ Collaborative efforts shared with all – never in a vacuum
- ▶ Written with and approved by Work Groups, advocates, caregivers, emergency responders, neighboring government agencies

Lessons Learned:

→ **MUST HAVE TOP LEVEL SUPPORT**

- ▶ Continue to ask questions
- ▶ Continue to collaborate – make the changes that need to be made
- ▶ Continue to do the right thing for ALL



► Resources available to you ?

► All the materials available on State of California Office of Access & Functional Needs website at <http://www.caloes.ca.gov/cal-oes-divisions/access-functional-needs>



- ▶ 1. Download resources
- ▶ 2. Don't be afraid to ask questions or make mistakes
- ▶ 3. Make a difference in your community/agency every day – starting TODAY!

Questions?

Thank you

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